

Jamie Singer

Managing Director, Strategic Communications



Location

227 West Monroe St
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Education

B.A., Honors English,
University of Michigan

The nation's leading expert on cybersecurity crisis communications, Ms. Singer has counseled Fortune 500 companies and public sector organizations through some of the most high-profile and largest cybersecurity crises of the past decade.

At FTI Consulting, Ms. Singer co-leads the firm's Cybersecurity & Data Privacy Communications practice. Ms. Singer works closely with leading cybersecurity law firms, insurance companies and forensics providers to assist organizations with strategic communications and reputation management services before, during and after significant cyber incidents. Ms. Singer helps clients prepare for and minimize the reputational impacts stemming from complex, high-visibility data security and privacy issues from ransomware attacks to business email compromises to third-party breaches. She is recognized for her exceptional ability to strategically lead clients through the complexity of a high-impact crisis in a challenging environment with a critical eye on reputation management and responsive crisis communications. Ms. Singer has worked with hundreds of clients navigating cybersecurity and data privacy issues across sectors, including healthcare, financial services, technology, retail, higher education, municipalities, and K-12 school districts.

Prior to joining FTI Consulting, Ms. Singer was an Executive Vice President and Director of Data Security, Privacy and Crisis Communications at Resolute Strategic Services, where she led the Cyber Strategies division. At Resolute, Ms. Singer led communications response on a number of high-profile cybersecurity matters, including one of the largest healthcare breaches in 2021, for a well-known satellite communications company and for a major professional sports franchise. Ms. Singer also spent 7 years at Edelman, where she was a Senior Vice President in the firm's Crisis & Risk practice and a senior lead in the U.S. Data Security & Privacy Group. During her seven years at Edelman, Ms. Singer led teams in crisis and brand reputation responses for one of the largest airlines in the world, for one of the largest credit card hacks of all time, and for one of the largest insurers in the United States.

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Areas of Expertise

- Crisis Communications
- Cyber Incident Management
- Incident Response
- Risk Management