SERVICE SHEET

Cybersecurity Business Continuity Services

An intelligence-led, expert-driven, strategic approach to global cybersecurity challenges affecting your organization – your people, your operations, and your reputation.

Cyber attacks have the potential for devastating consequences, including loss of revenue and customer confidence, damaged reputation, and costly remediation efforts, in addition to impeding your ability to keep your business up and running. Preventing these debilitating results, and ensuring that operations do not stall, requires a business continuity and disaster recovery plan.

Could Your Organization Survive a Cyber Attack?

Cyber attacks are often designed to compromise all versions of data including backups. Would your organization be capable of continuing to operate if critical data was destroyed? What about attacks that hinder normal business functions like a distributed denial-of-service (DDoS) attack or ransomware? Being able to combat the full range of cyber threats requires a proper business continuity plan that has been implemented and tested in advance.

Business Continuity Management

Business Continuity Management (BCM) involves a comprehensive process of threat identification, specific to your organization, and the potential business operations impact that those threats carry. From there, a resiliency framework can be established that defines response protocols. Once the assessment and creation of the BCM program is implemented, it should be tested and altered based on results. It is an ongoing process that requires complete organizational buy-in. Don’t waste time developing a plan during a disaster – every second counts.

Achieve Cyber Resilience

The goal of any business continuity plan should be to achieve cyber resilience. Cyber incidents are inevitable and being able to maintain normal operations even while under attack is critical. The risks of not implementing proper protocols in advance are too costly. Maintaining revenue flow, upholding your reputation, preserving customer and stakeholder confidence, and preventing the need for remediation are all otherwise at stake.

Effective Crisis Communications

Effective internal and external communication is crucial during any cybersecurity incident. When the stakes are high, it is imperative to know what to say, how and when to say it, and to whom. Cyber attacks often involve legal, financial, regulatory, and reputational implications – all of which can be damaged without proper communications to all involved parties (*i.e.* customers & partners, shareholders, third parties, lawmakers & regulators, employees, media).

Why FTI Cybersecurity

Multidisciplinary Expertise

Intelligence-led, expert-driven, strategic approach to cybersecurity challenges

Core team from intelligence agencies, law enforcement, and global private sector institutions

Globally Positioned

Ability to respond anywhere in the world

Ability to staff the largest and most complex engagements and investigations

Relationships with the top global intelligence agencies, regulatory authorities, and private agencies

Integrated & Comprehensive

No other firm in the space has a crisis communications practice

Integration of FTI Consulting's expertise across the platform

HOW WE CAN HELP

- Provide practical, best-in-class business continuity planning solutions
- Improve cyber resilience and ability to meet governmental mandates, advisories, and directives for operational recovery
- Help assess maturity against best practices in BCM governance
- Guide implementations necessary to improve security posture
- Develop and exercise cloud-hosted cyber incident response plans
- Post-breach recovery – help identify lessons learned and apply them in business continuity and disaster recovery plans
- Implement hot swappable systems to ensure affected components can be removed without the machine/network being shutdown
- Establish system failover planning processes, allowing operations to be conducted on duplicative machines/networks

1982

Year Founded and $3.5BLN equity market capitalization*

96/100

Advisor to 96 of the world’s top 100 law firms

NYSE:FCN

Publicly traded

8/10

Advisor to 8 of the world’s Top 10 bank holding companies

**Number of total shares outstanding as of October 23, 2020, times the closing share price as of October 30, 2020.*

ANTHONY J. FERRANTE
Global Head of Cybersecurity
Senior Managing Director
+1 202 312 9165
ajf@fticonsulting.com

JORDAN RAE KELLY
Head of Cybersecurity, Americas
Senior Managing Director
+1 202 312 9140
jordan.kelly@fticonsulting.com

MASON DREW
Managing Director, APAC
Singapore
+65 6506 9870
mason.drew@fticonsulting.com

DAVE HARVEY
Managing Director, EMEA
United Kingdom
+44 207 632 5147
dave.harvey@fticonsulting.com

THOMAS HUTIN
Senior Managing Director, EMEA
France
+33 6 34 40 98 96
thomas.hutin@fticonsulting.com

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political & regulatory, reputational and transactional. FTI Consulting professionals, located in all major business centers throughout the world, work closely with clients to anticipate, illuminate and overcome complex business challenges and opportunities. **www.fticonsulting.com**

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